



Ivanhoe Netball Club | Player Handbook





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1: Ivanhoe Netball Club Overview

PHILOSOPHY AND PURPOSE

Ivanhoe Netball Club (INC) is a not for profit, community sports club committed to providing a great netball experience for all including players, parents, coaches, committee members and supporters. We believe that netball should be accessible, affordable and enjoyable. Our aim is for children to develop a true passion for the game, and keep as many players on the court, loving netball, for as long as possible.

Our goals are to provide an environment where players can:

- Learn the skills and rules of netball
- Receive coaching from appropriately trained coaches
- Have fun and form long-lasting friendships with peers sharing similar goals
- Be supported by the club, their peers, coaches and parents
- Be provided with a pathway enabling players to achieve their potential

At INC, we embrace diversity in gender, age, ethnicity, disability, religion and sexual orientation. We are committed to providing a safe environment for children across netball.

INC is committed to safeguarding children and young people. Every person in the netball community has a responsibility to understand their role in ensuring the safety and wellbeing of all children and young people in our care. INC is committed to promoting and protecting the rights of children and preventing abuse from occurring by fostering a culture where children feel safe and empowered. We also seek to ensure the cultural safety of First Nations children, children from culturally and/or linguistically diverse backgrounds and children with a disability.

HISTORY AND BACKGROUND

INC was formed in 2009 and has quickly grown to be the largest netball club in the Banyule district. We are a strong club with many teams regularly making finals. Players arise from schools in and surrounding the Ivanhoe area, through contacts of existing players and through word of mouth based on the reputation of the club.

INC is a not for profit organisation and is run by a committee of volunteers. The ongoing success of the club depends on the participation and contribution of players, parents and other supporters. The involvement of parents is required for game scoring and to act in the role of team manager. Parents can also volunteer to coach, join the committee, or assist with Club functions and other activities.

COMPETITIONS AND POLICIES

INC has teams across the 9, 11, 13, 15 and 17 years and under age groups. Teams play in the Banyule & Districts Netball Association (BDNA) competition, an affiliated member of Netball Victoria. Links to key policies and information sheets from BDNA and Netball Victoria are included in this handbook.

Please take the time to read this handbook as it contains important information that you may need during the season. The INC website is another source of useful information. If you have any queries, please do not hesitate to contact the club details are provided on the next page.

Dina Biviano
INC President



2: Contacting the Club

A number of communication and contact mechanisms have been created.

For players and parents of existing teams, please consider approaching your Team Manager for any queries related to game fixtures and training.

With respect to joining the club, registration and payment of fees, please contact the INC Registrar via email: registrations@ivanhoenetballclub.org.au. Also note the information on the INC website for new player enquires at: <https://www.ivanhoenetballclub.org.au/registration>.

Please note the following general contact information:

Email (general): info@ivanhoenetballclub.org.au

New player enquires: registrations@ivanhoenetballclub.org.au

Also see website: <https://www.ivanhoenetballclub.org.au/registration>

Phone: 0479 143 079

Website: www.ivanhoenetballclub.org.au

Instagram: [@ivanhoenetballclub](https://www.instagram.com/ivanhoenetballclub)

Facebook: <https://www.facebook.com/Ivanhoenetballclub/>

3: Banyule & District Netball Association (BDNA) Competition

COMPETITION VENUE & DETAILS

INC plays in the Banyule & Districts Netball Association (BDNA) competition with all games occurring at the Banyule Nets Stadium at:

2 Somers Avenue,
Macleod, Victoria.

(See also; <https://www.banyulenetball.com.au/>)

The junior competition (9 to 17 years and under age groups) is played on Saturdays between 8am and 5pm.

Banyule Nets stadium has 4 indoors courts dedicated to netball and women's sport and recently also completed 2 outdoors courts.

BDNA also has representative netball teams in ages 11 to 17 years and under age groups for which players may trial to be selected. More information is available on the BDNA website at: <https://www.banyulenetball.com.au/representative/representative-netball>.

Parking is available at the Nets Stadium car park and also available in the surrounding streets.

[Google Maps](#)





SEASONS & GAME FIXTURE

There are two seasons a year:

- **Autumn season** – runs February to end of May. Finals for 13/u and above occur in June.
- **Spring season** – runs July to November. Finals for 13/u and above occur in November.

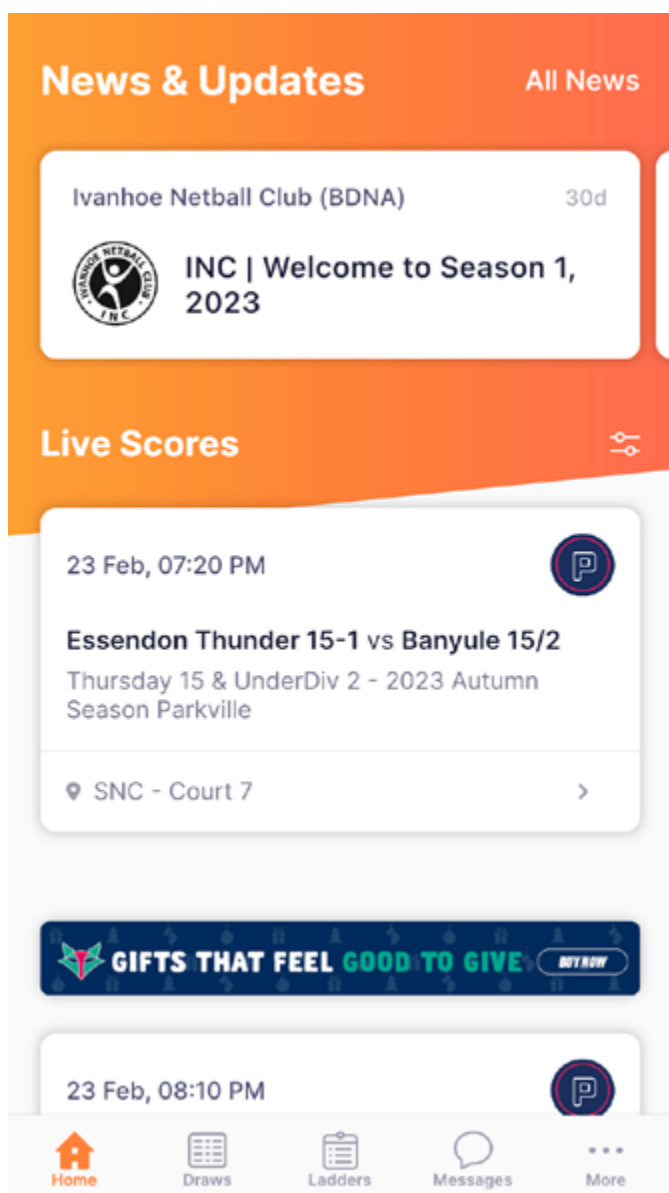
The fixture can be accessed via the NetballConnect App, which can be downloaded from the App store.

You will be asked to create an account by registering an email address and creating a password. There is a video that explains how to use the App and create a watchlist. In order to create a watchlist, search for your Club (Ivanhoe Netball Club) and competition (BDNA) and then select the name of your team.

Fixtures with game times, ladders etc are available through the App.

In addition, game fixtures can be accessed from the BDNA website at: <https://www.banyulenetball.com.au/>

It is possible that the fixture may be changed within the first few weeks of the competition due to re-grading.





FEES & REGISTRATION

Waitlisting for new players

A waitlist fee of \$100 is payable to the Club in order for a potential player to be considered for a team. In the event of a successful placement of the player into a team, the waitlist fees are credited toward the first season's registration. If the placement in the team is not accepted by the player/parent, the waitlist fee is forfeited. Information about waitlisting is available on the INC website at: <https://www.ivanhoenetballclub.org.au/registration>. Note that if you are transferring from another club, please indicate this by email (registrations@ivanhoenetballclub.org.au) providing the player's name and name of the previous club as we must follow Netball Victoria's Club transfer processes.

Seasons fees

Fees are payable in advance of each season as per a communication from Club registrar in each instance. The fee includes INC membership and access to the BDNA competition. No player can be placed into a team until full payment has been received. Sibling discounts apply where families have two or more players.

Current fees per season are as follows:

Player 1:	\$280
Player 2:	\$280 less 5% family discount (\$266 for player 2 only)
Player 3 etc:	\$280 less 10% family discount (\$252 per player for player 3, 4 etc.)

Therefore, season fees for a family with 2 players will be \$546 (\$280 + \$266) and for a family with 3 players will be \$798 (\$280 + \$266 + \$252),

Netball Victoria annual fee

This compulsory fee is in addition to season fees and is currently \$64 per player. Netball Victoria membership covers players for insurance and public liability. Payment can be made at the time of payment of the first seasons fees, as per the communication from the Club registrar.

Netball Victoria membership fees provide \$30 million public liability insurance and personal accident insurance. These insurance options have been exclusively designed to provide protection for you when you are involved in activities that are sanctioned by Netball Australia and all the state/territory associations (such as organised competitions, coaching clinics, official events, playing and training). It also pays for insurance to cover your club, competitions, leagues, associations and their officials and volunteers. (Source: Netball Victoria website, see at: <https://vic.netball.com.au/netball-victoria-member-benefits>)

Membership Cancellation Policy

INC recognises that due to changing circumstances players may decide to cancel their club membership. Cancellation of a membership has financial implications as BDNA team entry fees and other Club costs must still be met. If a player wishes to cancel their membership, this should be communicated to the Team Coach and Team Manager and via email to: info@ivanhoenetballclub.org.au. A partial refund of fees paid may be able to be negotiated depending on the individual circumstances.

AGE GROUPS*

Competitions sections are based on players' age groups, as follows:

9 & under (9/u) – no younger than 7 and no older than 9 as the 31/12 of that year

11 & under (11/u) – no older than 11 as at the 31/12 of that year

9/u and 11/u sections have modified rules that consider the age, maturity and skill levels of the players. The focus is on skills development and enjoyment, developing a sense of club and team, and the goal is on improvement rather than outcome. All players should receive equal court time during the season and have the opportunity to play different playing positions. Ladders are kept and no finals matches are played.

13 & under (13/u) – no older than 13 as at 31/12 of that year

15 & under (15/u) – no older than 15 as at 31/12 of that year

17 & under (17/u) – no younger than 14 years and no older than 17 as at 31/12 of that year

Open – no younger than 14 years as at 31/12 of that year

* As per the BDNA By Laws, available at: <https://www.banyulenetball.com.au/component/phocadownload/category/3-bdna-official>

BOY PARTICIPATION*

Boys may participate in mixed teams as follows:

11 & under (11/u) – males < 11 years of age as at the first day of competition may participate

13 & under (13/u) – males < 13 years of age as at the first day of competition may participate

15 & under (15/u) – males < 13 years of age as at the first day of competition may participate

For the 11/u and 13/u teams, there are no restrictions on the number of boys permitted on court. For the 15/u section, there is a maximum of 3 males permitted on court at any one time, and there must be only up to one male in each third on court (that is, one boy is permitted in the defence third occupying the position of Goal Defence or Goal Keeper, and one boy is permitted in the mid third occupying the position of Centre, Wing Attack or Wing Defence, and one boy is permitted in the goal third occupying the position of Goal Attack or Goal Shooter.

* As per the BDNA By Laws, available at: <https://www.banyulenetball.com.au/component/phocadownload/category/3-bdna-official>





PLAYER MOVEMENT*

Players may move between Teams of the same Club during the season, provided they play in a section/grade above the one they are registered to play in. When a player has played 4 games in the season in a higher division or age group, she/he is ineligible to return or play in a lower division (on that particular day/night of Competition) for the remainder of that season. No player is permitted to play for another team in the same section or in a lower section.

In the event that there is more than one team from the same club in the same section, players cannot play or transfer between teams during the season.

As with club players, players from individual teams can play three matches in a higher section or grade during a season, Individual teams can also use players from other teams or clubs provided they wear that team's uniform and players are from a lower section or grade – therefore similar to clubs, individual teams cannot seek players from other independent teams or clubs in the same section but they can seek them from independent teams or clubs in a lower section or grade.

Players cannot transfer from one club to another club on the same competition day during the season

* As per the BDNA By Laws, available at: <https://www.banyulenetball.com.au/component/phocadownload/category/3-bdna-official>

TEAM ALLOCATION

Players and parents will be notified of the player team allocation ahead of each season. Players are allocated to teams according to age and skill level, as determined by the INC senior coaches with input from team coaches. During grading games INC senior coaches assess players and player movement can occur.

INC is committed to achieving fairness and equality to all members and teams. Balance of teams is an important consideration when creating teams and individual preferences may not always be possible. When allocating players and making decisions regarding the teams, we prioritise the club first, the team second and player third.

The optimal number of players in a team is 9 so that illness and injury and other reasons for inability to play are covered, with there being a maximum of 10 players allocated to a team.

Game access is prioritised for players with good training attendance. If a player does not attend training, it is left up to the discretion of the coach on game day match time.

Players in younger age sections (9/u and 11/u) can expect to be provided with equal court time and the opportunity to play different playing positions whereas skill level and ability influence court time and position placement for older sections.

Finals game time – players are guaranteed at least one quarter during finals.

If any player or parent has concerns about team allocation or access, they should request an opportunity to discussion the issue with a senior Club coach – the request can be made via email (info@ivanhoenetballclub.org.au) or phone (0479 143 079).

GRADING

Team allocation to section levels occur at start of season based on the previous season's performance and age appropriateness of players.

During the first few weeks of a season, grading by BDNA takes place whereby game results determine the most appropriate section level each team should play in.

If your team is losing or winning all or most grading games by a significant margin in their current section, then your team may lodge a grading request to BDNA for consideration. If you wish to lodge a grading request, the team coach should speak with a senior coach outlining the reasons for the request. If supported, INC will then lodge a regrading request to BDNA by the designated date. Your team will be advised in due course if movement to an alternative section has occurred.

FINALS

Finals are played at the conclusion of the rounds for 13/u sections and above.

9/u and 11/u teams play a round robin with participation medals presented to U11 players by at the end of each season.

A player must play a minimum of four games for with her/his club or team in one section before they are qualified to play in finals.

Once a player has played 4 games in a season, in one section, for their team/club, they are eligible for finals in any higher section for that club on that competition day. A player therefore can qualify to play in final series for teams from different sections. However, the player must choose which team they will play in and then remain within that team only, for the whole of the final series. If the team they opt for is eliminated during finals, that player cannot then play with any other team they qualified for. Final series means semi, preliminary and grand final.

GAME DURATION & ATTENDANCE

All matches will be 4 x 10 minutes. There is no break at quarter time; both teams change ends and the match recommences. There is a 2 minutes break at half time.

INC encourages all coaches to ensure players are at the courts and ready to start at least 15 minutes prior to their match start time. This allows players to warm up and for coaches and team managers to organise teams. Please avoid players warming up in stadium foyer or in the entrance area adjacent to the car park.

If a player is unable to attend a game, please let the coach or Team Manager know as soon as possible.



SCORING

- Every match will have an official score sheet.
- Each team will supply a scorer who will sit together at the designated score bench area.
- It is the responsibility of the home team (listed first on the fixture) to make sure the score sheet is completed fully before handing it in to the office.
- The home team will score on the score sheet and the away team will use the electronic board if available.
- All competing players must be listed on the score sheet and all positions of attendance for ever quarter must be marked to qualify for finals.
- Any new players or players playing in a higher section must be listed on the back of the score sheet.
- The score sheet must be signed by both captains and umpires.
- BDNA will provide 2 official scorers for all Grand Finals.

HOT WEATHER

When the temperature on competition day reaches 36 degrees in the stadium at any time all games in progress will be halted and all further games will be cancelled. If the game is halted before half time 2 points will be awarded to each team with a score of 5 all. If the game is halted after half time the score at that time will stand. Notice of Cancellations will be posted on the BDNA website.



4: Coaching, Umpires and Behaviour

INC team coaches undertake this role in a voluntarily basis and some will be early or in their first year of coaching, often juggling this with study or other demands. INC is reliant on the voluntary contribution of team coaches and is committed to ensuring that they are supported, that they have an enjoyable experience, and that they have opportunities to develop further their coaching skills. INC team coaches are supported by two skilled senior coaches and have opportunities to participate in formal coach training. All adults in team coaching roles are required to have a current Working with Children Check.

During games, coaching is allowed only from the side line and coaches cannot use any other areas of the court or walk the court or sideline coach.

Umpires are provided by the competition organisers (BDNA, NFNL). Parents and other spectators should remain in the spectating and seated areas and are not permitted to approach the umpire.

During the game, only the captain may approach umpires at an interval break or after the game for clarification of any rule. If the coach requires clarification regarding a rule, they are to approach the umpire's supervisor only; they may not approach the court umpire at any stage.

As per official Rules of Netball, in the event that an umpire stops a game because of unduly rough play or behaviour by players, officials or spectators, the offending person, team or both teams can be asked to leave the competition and or stadium. If any defamatory language/gesture (including racial and/or sexual) is used, the player, spectator or official concerned will be asked to leave the court or stadium.

All coaches, spectators, players, and team officials are to respect the umpires. Any person found to be abusing umpires will be asked to leave the stadium by the Competition Coordinator or member of the Competition Board.

If spectators or the Team Manager have a concern about behaviour or other aspects during a game, they should approach the competition umpire's supervisor.



5: Rules of Netball

BDNA play under the Australian rules of netball. The official Rules of Netball were updated by the International Netball Federation in August 2015 and implemented in Australia associated competitions from 2016. Minor updates were made in 2017 and implemented in January 2018.

The rules are available online at International Rules of Netball.

Netball Australia website: www.netball.com.au/our-game/basic-rules-of-netball/



6: Uniforms & Dress Code

It is a requirement that all players wear the INC uniform while playing (black and white). The uniform and all Club merchandise can be purchased via the website (See at: <https://ivanhoe-netball-club.square.site/>).

The playing uniform consists of the INC dress with appropriate black sports briefs/bike shorts (no longer than the dress) for girls and a shirt and black shorts for boys (shorts must be plain and cannot have pockets and if they do they must be sealed up).

Long pants cannot be worn if they can be seen below the skirt unless special permission is obtained from the BDNA Competition Coordinator. BDNA acknowledges religious requirements in relation to clothing and will use discretion to accommodate such requirements.

Sports socks may be black or white.

While it's not compulsory to buy dedicated netball shoes, we do suggest that all players choose strong, supportive sports shoes.

Hair must be tied back if long.

Fingernails must be kept short or taped. Tape must be sports tape and must be used around and over nail. Band-Aids and cello tape are not acceptable. Umpires will check all players prior to taking court.

Gloves are not permitted by junior players and are only permitted for medical conditions (a medical certificate is required as proof and gloves should be approved by the BDNA's office prior to use).

Hard head bands are not permitted.

Players must bring own drink bottle to the match and training.



7: Training

Training occurs for an hour between the times of 4.30pm and 6.30pm during the season on every Wednesday at La Trobe Sports Stadium, Bundoora (access from Kingsbury Drive).

Training is at the team coach’s discretion but the INC committee encourages teams to train especially in the younger age groups where skills are being developed.

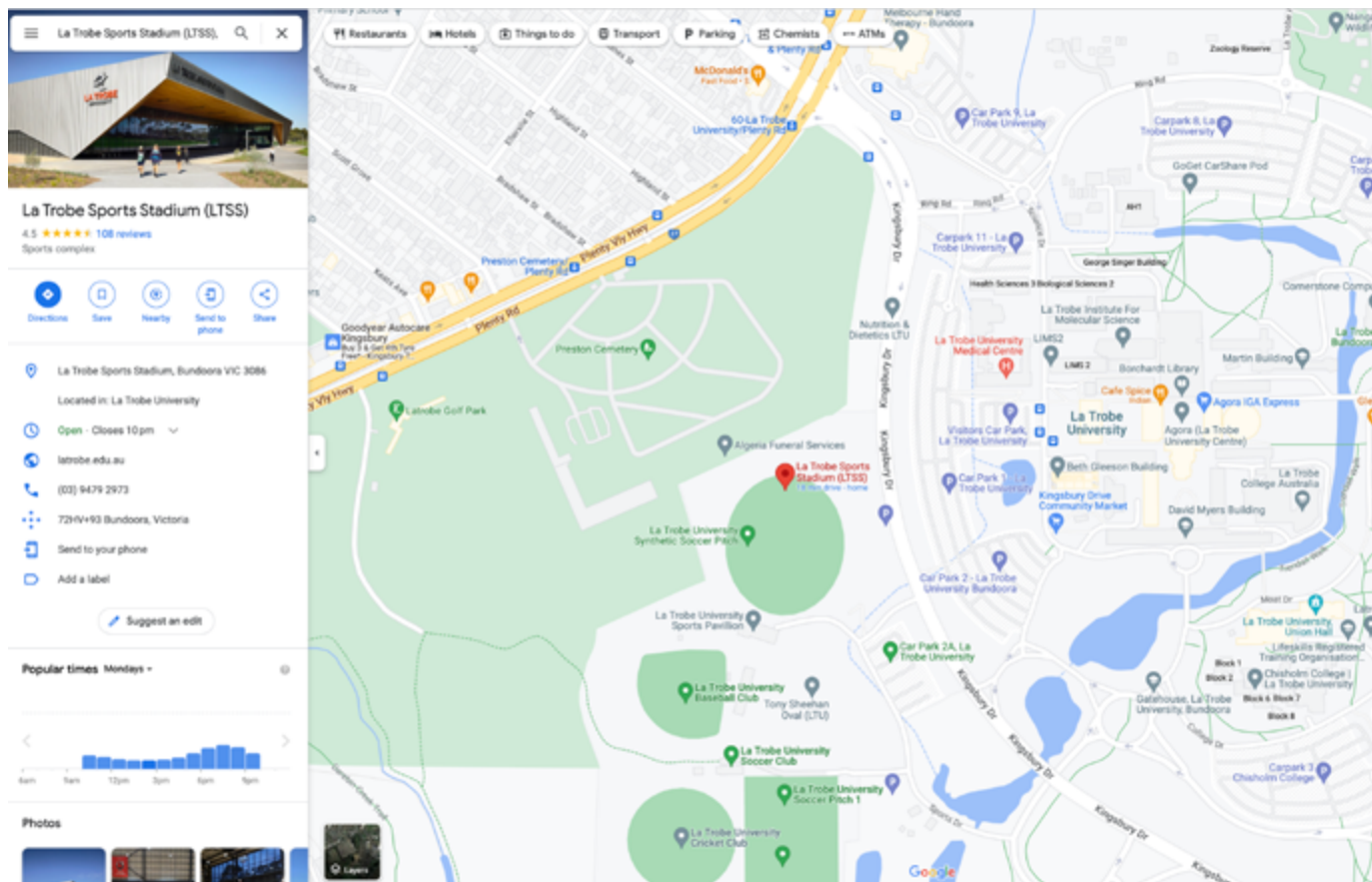
It is expected that all players attend training sessions.

Apologies for inability to attend should be provided in advance to the coach. Poor attendance at training will result in a lower priority begin given for game access and time on court for Saturday games.

INC coaches or team managers will communicate with parents/players (usually by the team WhatsApp group) if training has to be cancelled. As a general rule there is no training on the weeks before school and public holidays or during school holidays unless the coach indicates otherwise.

As per Netball Victoria’s Member Protection Regulation, there must be at least two supervising adults in attendance at each training session.

Google Maps



8: Club Presentation Day

At the conclusion of each year INC hold a presentation day for all teams and their families. The players in sections 9/u and 11/u are presented with a participation awards with players in the older junior sections having a team member receive a most valuable player award. Coaches and Team Managers are recognised for their time, efforts and ongoing support.

It's a great time to reflect on the season, recognise team improvements, enjoy being with friends and team mates, and celebrate all netball has to offer as a member of INC.



2022 Club Presentation day featuring our Ivanhoe Netball Club superstars and Kate Malony of the Melbourne Vixens and Australian Diamonds



9: Team Managers

INC will allocate a Team Manager role to a player parent/adult for each team, although teams may self-nominate their Team Manager. The Team Manager will act as the primary contact between the INC Committee and team players/parents. INC will provide Team Managers with regular information and updates throughout the season.

Team Managers are responsible for the following:

- Communicating with team players/parents and the Team Coach, sharing information from the INC committee as well as providing details of training, game schedules and club functions.
- The Team Manager usually communicates via setting up a Team WhatsApp group. INC provides each Team Manager with details of the Team Coach, team players/parents and their training time at the start of each season. Once these have been provided, the Team Manager should set up a WhatsApp group inviting the Team Coach and players/parents and to let them know that they are their Team Manager.
- Supporting players/parents to ensure that all fees are paid on time prior to the season onset (see details in INC Handbook)
- Organising a scoring roster with a parent/adult allocated to score for each game.
- Supporting the Team Coach by assisting with equipment and first aid at training and during games.

Team Managers are required to have a satisfactory Working with Children Check (WWCC) – evidence of a current WWCC should be provided to the INC Secretary at: info@ivanhoenetballclub.org.au.



10: Working with Children Check (WWCC)

A Working with Children Check (WWCC) is required by all adults (18 years or older) who have direct contact with children (people aged under 18 years of age) that is a required part of their role. ‘Direct contact’ includes face-to-face, physical, written, oral or electronic contact. All Team Coaches, Team Managers and INC Committee members (executive and general) therefore require a current WWCC.

The WWCC Victoria screening process looks at your criminal record in all Australian states and territories, including any charges, regardless of the outcome; your professional conduct; and whether you’re required to report under sex offender legislation.

A WWCC can be applied for at:

<https://www.workingwithchildren.vic.gov.au/>

The entire process can be completed on-line if you have the necessary identification documents and a smartphone. It usually takes 3 to 12 weeks to receive confirmation of a satisfactory WWCC and the associated card, depending on whether Working with Children Check Victoria need to investigate your application.

There is no cost for a WWCC for volunteer roles.

The WWCC is valid for 5 years.

Please provide evidence of a current WWCC to the INC Secretary (e.g. photo of your WWCC card) by email to info@ivanhoenetballclub.org.au



11: Photography, Social Media & E-safety

Photographs of INC teams and players during games, events or training may be taken and used for sharing information about INC including in this Handbook, the INC website and on social media. Children are to be photographed or videoed only if:

- The context is directly related to participation in netball
- The child is appropriately dressed and posed
- The image is taken in the presence of other personnel

Individual player images are not to be exhibited on-line or in publications without parental knowledge and approval.

INC supports and is committed to upholding the Netball Victoria Child Safeguarding policies and approaches and, in particular, highlight the following:

- Child Safeguarding – E-Safety Guide for Teens, available at: [NV E-Safety Guide for Teens](#)
- Child Safeguarding – E-Safety Guide for Parents & Carers, available at: [NV E-Safety Guide for Parents & Carers](#)
- Child Safeguarding – E-Safety Guide for Administrators & Officials, available at: [NV E-Safety Guide for Administrators & Officials](#)





12: Child Safety & Inclusion

INC aims to provide a safe, welcoming and inclusive environment for all participants irrespective of gender, age, ethnicity, disability, religion and sexual orientation.

INC is committed to safeguarding children and young people. INC is committed to promoting and protecting the rights of children and preventing abuse from occurring by fostering a culture where children feel safe and empowered. We also seek to ensure the cultural safety of First Nations children, children from culturally and/or linguistically diverse backgrounds and children with a disability.

Every person in the netball community has a responsibility to understand their role in ensuring the safety and wellbeing of all children and young people in our care.

INC supports and is committed to upholding the Netball Victoria Child Safeguarding policies and approaches and, in particular, highlight the following:

- **Child Safety in Netball Code of Conduct**, available at: [NV Child Safety in Netball Code of Conduct](#)
- **Child Safeguarding - A Guide for Teens**, available at: [NV Child Safeguarding - A Guide for Teens](#)
- **Child Safety Standards – Netball Code of Conduct, What Should I expect as a Teen Involved in Netball**, available at: [NV What Should I expect as a Teen Involved in Netball?](#)
- **Child Safeguarding – A Guide for Parents & Carers**, available at: [NV A Guide for Parents & Carers](#)
- **Child Safeguarding – Netball Code of Conduct, What do I need to know as a Parent or Carer**, available at: [NV Netball Code of Conduct What do I need to know as a Parent or Carer](#)
- **Child Safeguarding – A Guide for Communicating with Young People**, available at: [NV Guide to Communicating with Young People](#)
- **Child Safety Standards – A Guide for Physical Contact When Working with Children**, available at: [NV A Guide for Physical Contact When Working with Children](#)
- **Child Safety Standards – Netball Code of Conduct, What do I need to know as a Coach or Umpire**, available at: [NV Code of Conduct What do I need to know as a Coach or Umpire](#)
- **Child Safety Standards – Netball Code of Conduct, What does the Committee need to know**, available at: [NV What does the Committee need to know](#)
- **Tip sheet: Cultural safety for Aboriginal children**, available at: <https://ccyp.vic.gov.au/assets/resources/tipsheet-cultural-safety-aboriginal-children.pdf>
- **Tip sheet: Safety of children with a disability**, available at: <https://ccyp.vic.gov.au/assets/resources/tipsheet-safety-children-disability.pdf>
- **Tip sheet: Safety of children from culturally and linguistically diverse backgrounds**, available at: <https://ccyp.vic.gov.au/assets/resources/tipsheet-safety-children-cult-ling-diverse.pdf>

INC has appointed a Child Safety Officer with contact arranged through either :
email (info@ivanhoenetballclub.org.au)
or phone (0479 143 079).

All INC Committee members and adult coaches have a current working with children check (WWCC).

Related information and links are available on INC website “Welfare & Policy Tab” at: <https://www.ivanhoenetballclub.org.au/welfare-policy>

Other resources:

- NV Child Safeguarding Resource Hub, available at: <https://vic.netball.com.au/child-safeguarding-resource-hub>
- Commission for Children & Young People, available at: <https://ccyp.vic.gov.au/resources/>
- Sport & Recreation Fair Play Code, available at: <https://sport.vic.gov.au/publications-and-resources/community-sport-resources/fair-play-code>
- Department of Health & Human Services – Child Protection, available at: <https://services.dffh.vic.gov.au/child-protection-contacts>
- Play By the Rules – Child Protection Online Training, available at: <https://www.playbytherules.net.au/online-courses/child-protection-and-safeguarding-course>
- Netball Victoria Child Safety Webinars, available at: <https://vic.netball.com.au/child-safeguarding-training>



13: Grievance & Complaints

INC recognises that people associated with the Club will from time to time may have a problem or issue that needs to be resolved in the interest of maintaining good relationships. It is important that any grievance or complaint raised by players, parents, volunteers, INC committee members or the general community is dealt with in a prompt, transparent and equitable manner.

Options for resolving the issue will depend on the nature of the issue and where it occurred:

- Issues related to games should be brought to the attention of the Team Manager, Team Coach or the competition (e.g. BDNA) umpire's supervisor or Board member.
- INC Club issues may be brought to the attention of the relevant INC Committee member or the INC Complaint Handling Officer, through requesting contact via email (info@ivanhoenetballclub.org.au) or phone (0479 143 079).
- If you are worried that a child is at risk, report your suspicions immediately to your state or national sporting or recreation organisation and child protection authority (this is a legal requirement).

Further information and external support are available from a range of agencies.

- **Human Rights, Equal Opportunity and Anti-Discrimination Agencies:** Free confidential advice about discrimination, harassment, victimization and the lodgement of complaints. Administer national human rights and equal opportunity laws. Investigate and attempt to resolve complaints of illegal discrimination, harassment or victimisation. Educate to prevent discrimination and harassment.

- **Child Protection Agencies:** Offer advice and handle reporting of child abuse/suspicion of harm against children. Provide advice on enquiries about suspicion of harm against children and investigate emotional abuse and neglect.
- **Police:** Investigate allegations of physical or sexual assault. Investigate suspicions of child abuse. Conduct criminal record checks. Provide application forms for national police checks.
- **Community legal and mediation services:** Provide low (or no) free mediation for sport's club complaints. Free (or low cost), confidential mediation and negotiation.
- **State and territory departments of sport and recreation:** Implement state and territories government's strategies for sport and active recreation. Help in the development of child safe, harassment-free sporting environments. Do not directly handle complaints or investigate or resolve disputes.

Note: The services offered by these agencies may vary between states and territories.

Other resources:

- Play by the Rules, Making a Complaint, available at: <https://www.playbytherules.net.au/complaints-handling/making-a-complaint>
- Netball Victoria Child Safeguarding Child Safety Resource Hub:
 - ◇ [Tips & Scripts for Complaint Conversations](#), available at: [NV Tips & Scripts for Complaint Conversations](#)
 - ◇ [Complaint Management Guidance](#), available at: [NV Complaint Management Guidance](#)

14: Privacy

The Commonwealth Privacy Amendment (Private Sector) Act 2000 establishes a set of National Privacy Principles (NPP) which outline how the private sector organisations should collect, use, secure and disclose personal information. Netball Victoria's Member Protection Regulation (MPR) supports and adopts the NPP.

Your personal information will only be used in accordance with the purposes of INC. A contact list for each team will be printed with parent/player approval.



15: Opportunity to Contribute

INC and the opportunity provided in enabling children and adults to play netball, develop their skills and foster friendships is all dependent on the good will and contribution of volunteers. Please consider how you might support the club to be sustained and thrive so that current and future generations of netballers can continue to enjoy the benefits provided through this local Club. Here are some ways you can contribute:

- **Join the committee** – there are many roles and ways that people can contribute to Committee functions. The Committee include executive club roles which are appointed through a nomination and voting process at the Annual General Meeting that occurs early each year. There are in addition general Club roles. The Committee meets about every two months on a weekday evening for approximately 2 hours. Some roles require more time and attention and some less. More information about committee participation is available at the Annual General Meeting (all are welcome to attend) or via email (info@ivanhoenetballclub.org.au). Volunteering in whatever capacity is possible will be welcomed.

- **Fundraising and sponsorship** – INC is a not for profit community club. The club has a number of costs including court hire for training at Latrobe Sports Stadium, the end of year presentation function, a modest payment to senior coaches, and season gift payments to team coaches. Fundraising and sponsorships help to meet these costs and minimise the seasons fees for players. INC has a number of sponsors and welcome additional sponsorships. More information is available on the website (<https://www.ivanhoenetballclub.org.au/>)

